Задание подготовлено в рамках проекта АНО «Лаборатория модернизации образовательных ресурсов» «Кадровый и учебно-методический ресурс формирования общих компетенций обучающихся по программам СПО», который реализуется с использованием гранта Президента Российской Федерации на развитие гражданского общества, предоставленного Фондом президентских грантов.

*Разработчик*: Кутрова Елена Александровна, ГБПОУ СО «Самарский торгово-экономический колледж»

*Курс*: Иностранный язык в сфере профессиональной коммуникации

*Тема*: Обязанности официанта

Прочитайте текст «Restaurant Service» и ответьте на вопросы.

**Запишите ответы в бланк.**

Read the text «Restaurant Service» and answer the questions.

**Write the answers in the form.**

1. What must a restaurant service practitioner know and have a complete command of?

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2. What qualities are essential for a food server?\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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3. Why are safe and hygienic working practices as well as personal hygiene are so important?

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**Restaurant Service**

The restaurant service practitioner provides food and drink service to guests in a very broad variety of settings, and most likely great numbers of us have enjoyed the skill, knowledge, and welcoming attitude of the best in this field.

The food service practitioner is likely to work in a hotel or restaurant where the size, nature and quality of establishments can vary enormously.

Restaurant service also offers the opportunity to gain employment in internationally renowned hotels and hotel chains, to smaller, privately-owned, more intimate restaurants.

High quality food and drink service requires an extensive knowledge of international cuisine, beverages and wines. A restaurant service practitioner must have a complete command of specialist tools and materials, accepted serving rules and must know and understand the preparation of speciality dishes and drinks at the guests’ table or in the bar. A food server is often the key to guests’ appreciation of the meal experience, so positive attitude, resourcefulness, assurance, smart appearance, and practical skill and ability are all essential.

Most important to providing the memorable experience and the likelihood of return business is safeguarding the health and wellbeing of both guests and colleagues through scrupulous attention to personal hygiene and safe and hygienic working practices

Инструмент проверки

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| 1. A restaurant service practitioner **must know** the preparation of speciality dishes and drinks at the guests’ table or in the bar and **have a complete command** of specialist tools and materials, accepted serving rules  | 2 баллa |
| *Частичный ответ* | *1 балл* |
| 2 Positive **attitude, resourcefulness, assurance, smart appearance, practical skill and ability** are essential for a food server | 2 балла |
| Частичный *ответ (3 качества из 6)* | *1 балл* |
| 3. They **help to safeguard the health and wellbeing of both guests and colleagues**/They help **to provide the memorable experience and the likelihood of return business**  | 2 балла |
| *Частичный ответ* | *1 балл* |
| ***Максимальный балл*** | ***6 баллов*** |